Port Engineers Guide

A Guide to Detyens Shipyards & the Charleston Area
Welcome to Detyens Shipyards, located on the Cooper River in Historic Charleston, South Carolina. Detyens Shipyards has been repairing and converting commercial and U.S. government vessels since its beginnings in 1962. We have a wide variety of experience on vessels ranging from tugs and barges to tankers, bulkers, car carriers, container ships and cruise ships. This experience allows us to deliver your ship in first-class condition, on time, and ready to meet your commitments.

This Port Engineer’s Guide should help you, the customer, understand more about the area in which we are located and orient you to the way we do business as a company. Although we have tried to cover the most important topics, we can’t cover everything in this publication. If you have any questions or need assistance, please contact your Project Manager or any member of Detyens Shipyards’ management team. We will be glad to answer your questions or help in any way we can.
At Detyens Shipyards we believe that the safety of our employees, customers, sub-contractors and guests is of utmost importance. In keeping with this philosophy we subscribe to the following:

• All accidents can be prevented.
• Management is responsible for preventing accidents.
• Working safely is a condition of employment.
• All operating exposures can be safeguarded.
• Training employees to work safely is essential.
• Prevention of personal injuries is good business.

We are committed to making all necessary resources available to accomplish these goals. As a self-insured business, safety and loss controls are even more important since we, Detyens Shipyards, write the checks!

Our safety Coordinator in the shipyard is Mike Marshall. Mike is responsible for Safety and First Aid. His department is in the work areas throughout the day, checking for safe work habits and helping to upgrade our safety awareness and reports to the Executive Vice President.

Hot work is always a concern for both Detyens Shipyards and their customers. The inherent nature of repairing ships that are built of steel requires that open flames, sparks, and hot molten metals exist in the workplace. In order to control this situation, Detyens Shipyards follows the guidelines established by regulatory bodies and State and Federal statutes.

Certified Marine Chemists check spaces and tanks that are affected by hot work or that are to be entered by personnel for explosive vapor, oxygen and dangerous gases. The Chemists issue “Safe for men/Safe for hot work” certificates which are posted on-site. In addition, the certified “Shipyard Competent Persons” employed by Detyens Shipyards check these spaces or tanks on a regular basis. Many of these Competent Persons are members of Detyens Shipyards’ Quality Assurance group.

Fire safety doesn’t stop there. Detyens Shipyards has developed a “firewatch” training booklet that is issued to firewatch personnel. This booklet explains the duties of a firewatch and the basics of fire chemistry. This is one more part of our philosophy that a trained workforce is a safe workforce.
The following are short biographies on our Detyens Shipyards Executive Team. We are very proud of the cohesive team that we have assembled and their very successful track record. Information concerning our Trade Department Heads, Ship Superintendents, Safety and Environmental Representatives is available at your request. Please see Loy Stewart, Jr. or Rick Stokes to request this information.

D. LOY STEWART, Chairman of the Board  (843) 308-8029

Mr. Stewart is Owner and Chairman of the Board of Detyens Shipyards, Inc. A graduate of Furman University with a BA in Business, Loy has been with Detyens Shipyards since 1973 and has served as Personnel Director, Secretary/Treasurer, and President. He is on the Board of Directors of several regional organizations. Office- 2nd Floor, Bldg. 236.

LOY STEWART, JR., President  (843) 308-8047

Loy, Jr. is the President and handles the day-to-day operation of the corporation. Loy is a graduate of the Merchant Marine Academy and has worked in and around the shipyard most of his life. His office is in the Main Office- Building 2nd floor, Bldg. 236.

RICHARD STOKES, Executive Vice President  (843) 308-8028

Rick is Executive Vice President of Detyens Shipyards. Rick has been with the company over thirty years, rising from a Machinist through the Supervisory and Superintendent ranks to his present position. Office – 2nd floor, Bldg. 236.

LARRY REYNOLDS, Vice President, Operations  (843) 308-8658

Larry is Vice President of Operations and oversees the Production Department in the shipyard. Larry was hired in 1997 as a Project Manager and promoted to Vice President of Operations in October 2004. Having worked in the ship repair business since 1977, Larry graduated from Norshipco’s apprentice class in 1986 and received a Mechanical Engineering degree from Old Dominion in 1986. His office is on the 1st floor of Bldg. 236.

PETER BROWNE, Vice President, Estimating  (843) 308-8032

Peter has been in the maritime industry for 38 years. He has a degree in business management from Galveston College. He started working at Todd Shipyards in Galveston from 76-79 as a junior estimator. From there he spent his time at Tampa Shipyards as the Senior Estimator. In 1995 Peter joined the Detyens Shipyards team as a Senior Estimator and was promoted to Vice President of Estimating in February 2014.

LEO A. FARY, Jr., CPA, Vice President, Treasurer/Secretary  (843) 308-8578

Leo is graduate of the University of South Carolina with a BS in Business Administration. Prior to joining Detyens Shipyards in 1997, Leo was in public accounting with Ernst and Young for 10 years. Office 2nd floor, Bldg. 236.
### Important Phone Numbers

<table>
<thead>
<tr>
<th>Telephone number in your office</th>
<th>Fax number in your office</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your Long Distance Access number</td>
<td>Ship Superintendent’s cellular</td>
</tr>
<tr>
<td>Asst. Superintendent’s cellular</td>
<td>Ship Superintendent’s office</td>
</tr>
<tr>
<td>Asst. Superintendent’s office</td>
<td>Yard Superintendent’s FAX</td>
</tr>
<tr>
<td>“F” Gate Guard entrance (security)</td>
<td>Mike Marshall (Safety and Medical)</td>
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<tr>
<td>Badging Office</td>
<td>Bradley Kerr (Director of Sales)</td>
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<tr>
<td>Duty Supervisor (24/7 Shipyard Emergency Personnel)</td>
<td>Emergencies (Police, Fire, Ambulance)</td>
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<tr>
<td>843-308-8057</td>
<td>9-911</td>
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<tr>
<td>843-554-4092</td>
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<td>843-200-7912</td>
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<td>843-991-2626</td>
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<tr>
<td>843-200-7914</td>
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</table>

- In case of emergency, please try to contact your Ship Superintendent or the Shipyard Operator (0) first. Otherwise dial (9), then ‘911’.
- The last four digits of each phone number are extensions that can be dialed within the yard.
- Dial 9 to access an outside line.
- To dial a long distance number, dial ‘9’, then ‘1’, the area code, and the local telephone number. When phone makes several short beeps, key in your Long Distance Access code.
- To dial a toll-free number (1-800 or 1-888) dial ‘9’, then ‘1-800’ or ‘1-888’, local number. When phone makes several short beeps, key in your Long Distance Access code.
Detyens Shipyards, Inc., located in the historic city of Charleston, South Carolina is busy building a tradition of quality workmanship at a reasonable price. Family owned and operated since its inception, the company has continually emphasized customer service, family values and safety in the workplace. Hard work, dedication and the goal to provide economical ship repair services is the benchmark behind the Detyens Shipyards motto, “Customer before Company, Employee before Owner, Family before Self, and Safety Above All.”

The growing port of Charleston offers deep water, easy access and convenience to Atlantic, Caribbean, and Gulf of Mexico trade routes and ports. Detyens Shipyards has gained a good reputation with international ship owners and maintains a ship repair agency network around the globe that solicits projects for the yard. The yard has successfully dry docked over 50 international vessels from Germany, United Kingdom, Norway, Greece, Italy, Denmark, France, Cyprus, India, Japan and Singapore. Detyens Shipyards people, their can-do attitude, and the consistent level of service that they offer have been turning these new customers into valued repeat customers.

In 1902, President Theodore Roosevelt toured an area north of the city on the Cooper River that was to become the Charleston Navy Yard. The construction of the first dry-dock was started that year and the first ship was docked in 1907. During the next 90 years, the Charleston Navy Yard would be an important part of both Charleston and the U.S. Navy. Serving the nation through two World Wars and the Korean and Vietnam Conflicts, the yard built hundreds of ships (236) during the war years and repaired and converted hundreds more. Although the yard had docked submarines as far back as 1911, the ‘60’s saw the Charleston Navy Yard become a repair facility for nuclear submarines.
Detyens Shipyards, Inc. was founded in 1962 by William J. Detyens, a former member of the Merchant Marine Service and the Army Transportation Corps. Retiring in 1982, Mr. Detyens sold the yard located in Mt. Pleasant, South Carolina, to a small group of employees which included his son-in-law and the yard’s current owner, D. Loy Stewart. With US Navy and Government work providing the majority of its business, the yard opened a second location on Shipyard Creek in North Charleston and added a floating dry-dock to accommodate the Navy’s new “Perry” class FFG’s.

In 1993 Detyens Shipyards and the Charleston area was dealt a major blow when the Defense Department’s Base Realignment and Closure (BRAC) Commission announced the closure of the Naval Station Charleston; effectively eliminating the source of over 70% of the yards work. However, also scheduled for closure was the Charleston Naval Shipyard and in 1996 Detyens Shipyards was able to secure a long term lease of the former Naval Shipyard, including its graving docks. This well-equipped, larger facility has allowed the yard to expand into new markets and to grow and replace the business lost with the base closure. Soon after the move into the new facility, the Shipyard Creek site was closed and the floating dock moved to the Wando yard.

Today, Detyens Shipyards facility offers three (3) graving docks and with a capacity of up to Panamax. In addition to the docks, the facility also offers modern, enclosed shops for all crafts; eight 56-ton gantry cranes (on a continuous rail system); four tower cranes; rail access over 8,000 ft. of deep water pier space and a floating dry dock for smaller vessels.

In October of 2004 D. Loy Stewart turned the management of the yard over to the next generation when his son, Loy Stewart Jr. became president of Detyens Shipyards, Inc. Loy Stewart Sr. continues in his new capacity as Chairman of the Board and sole shareholder of the Company. Loy Jr. is a 1991 graduate of the U.S. Merchant Marine Academy at Kings Point where he earned a degree in Marine Engineering. After several months sailing on the Sealift Atlantic, Loy had been working at Detyens Shipyards as a Ship Superintendent and coordinated work on numerous commercial and government contracts. Successfully navigating a privately held company through three generations of leaders and 50 years of business is no small undertaking. From the initial vision of Bill Detyens, to the growth inspired strategy of Loy Stewart Sr., to the absolute determination of becoming the best commercial shipyard in the United States, Loy Stewart Jr., and the Detyens Shipyards family of employees are well positioned for the next 50 years.
Detyens Shipyards headquarters is now located in Building 236. You will find our purchasing, accounting, estimating, sales and marketing, and shipping/receiving departments.

**On Site Vending**

- We will provide soft drinks, bottled water, and light snacks in the Port Engineer’s offices. Please contact your Ship Superintendent if you need anything else.

- There are Vending Machines located at the mouth of Dry Dock #1, in Building 80, and in Building 236. (See orientation map on the inside front cover.)

- The BBQ Joint caters Monday through Friday, there are vendors located between Building 80 and Dry Dock #2, at the head of Drydock #1, and also in front of Bldg. 236 with hot and cold lunches between 11:45 and 12:30.

**Off Site Vending**

- If you drive out of the Shipyard complex on Virginia Ave, you will find an Italian Restaurant - Fratellos, an Irish Pub/Restaurant - Madra Rua, a Sports Bar/Restaurant - Dig, and The BBQ Joint located on West Montague.

- If you drive out on McMillian and turn right on Rivers Avenue and drive north, there are dozens of fast food and full service restaurants to meet most needs.

- If you would prefer a first class restaurant for your evening dining. Please contact Bradley Kerr, Director of Sales & Marketing @ (843) 991-2626
General Information

Banking
Just outside the Shipyard Complex Main Gate, on McMillian Ave., on the right, is the “Shipyard” branch of the South Carolina Federal Credit Union. If you drive out on McMillian and turn right on Rivers Avenue heading north, there are many banking institutions on both sides of the road. These include:

- Branch Bank and Trust
- South Carolina Federal Credit Union
- Wells Fargo

Shopping
There are literally hundreds of stores on North Rivers Avenue selling clothing, shoes, computers, automobiles, dry goods, books, video tapes, camera equipment and film, etc.

Restaurants

**Upscale Downtown Charleston Restaurants**

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>82 Queen</td>
<td>82 Queen Street, Charleston, SC 29401</td>
<td>843-723-7591</td>
</tr>
<tr>
<td>39 Rue de Jean</td>
<td>39 John Street, Charleston, SC 29403</td>
<td>843-722-8881</td>
</tr>
<tr>
<td>Charleston Grill</td>
<td>224 King Street, Charleston, SC 29401</td>
<td>843-577-4522</td>
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<tr>
<td>Slightly North of Broad</td>
<td>192 East Bay Street, Charleston, SC 29401</td>
<td>843-723-3424</td>
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<tr>
<td>Hank's Seafood Restaurant</td>
<td>10 Hayne Street, Charleston, SC 29401</td>
<td>843-723-3474</td>
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<tr>
<td>Husk Restaurant</td>
<td>76 Queen Street, Charleston, SC 29401</td>
<td>843-577-2500</td>
</tr>
<tr>
<td>Magnolias</td>
<td>185 East Bay Street, Charleston, SC 29401</td>
<td>843-577-7771</td>
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<tr>
<td>Michael's on the Alley</td>
<td>39 E John Street, Charleston, SC 29403</td>
<td>843-203-3000</td>
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<tr>
<td>McCrady’s</td>
<td>2 Unity Alley, Charleston, SC 29401</td>
<td>843-577-0025</td>
</tr>
<tr>
<td>Grill 225</td>
<td>225 E Bay St. Charleston, SC 29401</td>
<td>843-266-4222</td>
</tr>
<tr>
<td>Cyprus</td>
<td>167 E Bay St. Charleston SC 29401</td>
<td>843-727-0111</td>
</tr>
<tr>
<td>Macintosh</td>
<td>479 King St, Charleston, SC 29403</td>
<td>843-789-4299</td>
</tr>
<tr>
<td>Hals Chop House</td>
<td>434 King St, Charleston, SC 29403</td>
<td>843-727-0090</td>
</tr>
<tr>
<td>Oak Steak House</td>
<td>17 Broad St. Charleston, SC 29401</td>
<td>843-722-4220</td>
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**Moderate Charleston Area Restaurants**

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<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Basil</td>
<td>460 King Street, Charleston, SC 29403</td>
<td>843-724-3490</td>
</tr>
<tr>
<td>Coast Bar &amp; Grill</td>
<td>39-D John Street, Charleston, SC 29403</td>
<td>843-722-8838</td>
</tr>
<tr>
<td>Fleet Landing</td>
<td>186 Concord Street, Charleston, SC 29401</td>
<td>843-722-8100</td>
</tr>
<tr>
<td>Hominy Grill</td>
<td>207 Rutledge Avenue, Charleston, SC 29403</td>
<td>843-937-0930</td>
</tr>
<tr>
<td>Kitchen 208</td>
<td>208 King Street, Charleston, SC 29401</td>
<td>843-725-7208</td>
</tr>
<tr>
<td>The Kickin Chicken</td>
<td>337 King Street, Charleston, SC 29401</td>
<td>843-805-8020</td>
</tr>
<tr>
<td>Ms. Roses</td>
<td>1090 Sam Rittenberg Blvd., Charleston, SC 29407</td>
<td>843-766-0223</td>
</tr>
<tr>
<td>Pearlz Oyster Bar</td>
<td>153 East Bay Street, Charleston, SC 29401</td>
<td>843-577-5755</td>
</tr>
<tr>
<td>Sticky Fingers</td>
<td>235 Meeting Street, Charleston, SC 29401</td>
<td>843-853-7427</td>
</tr>
<tr>
<td>TBonz Gil and Grill</td>
<td>1668 Old Towne Road, Charleston, SC 29407</td>
<td>843-556-2478</td>
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## Restaurants [cont’d]

### Upscale Mount Pleasant Restaurants
- **The Americano**: 819 Coleman Blvd., Mt. Pleasant, SC 29464  843-325-2641
- **Crave**: 1968 Riviera Dr. Mt. Pleasant, SC 29464  843-884-1177
- **Old Village Post House**: 101 Pitt Street, Mt. Pleasant, SC 29464  843-488-8935
- **Opal**: 1960 Riviera Dr. Mt. Pleasant, SC 29464  843-654-9070
- **Red Drum**: 803 Coleman Blvd. Mt Pleasant, SC 29464  843-849-0313
- **Water’s Edge**: 1407 Shrimp Boat Lane, Mt. Pleasant, SC 29464  843-884-4074

### Moderate Mount Pleasant Restaurants
- **Basil**: 1465 Long Grove Drive, Mt. Pleasant, SC 29464  843-606-9641
- **Charleston Harbor Fish House**: 32 Patriots Point Rd., Mt. Pleasant, SC 29464  843-284-7070
- **The Kickin Chicken**: 1119 Johnnie Dodds Blvd., Mt. Pleasant, SC 29464  843-881-8734
- **Mustard Seed Restaurant**: 1220 Ben Sawyer Blvd., Mt. Pleasant, SC 29464  843-849-0050
- **R.B. ’s Seafood Restaurant**: 97 Church Street, Mt. Pleasant, SC 29464  843-881-0466
- **Shem Creek Bar & Grill**: 508 Mill Street, Mt. Pleasant, SC 29464  843-884-8102
- **Sol**: 1101 Stockade Lane Mt. Pleasant, SC 29466  843-388-4302

### North Charleston Restaurants
- **The BBQ Joint**: 1083 E Montague Ave, N Charleston, SC 29405  843-747-4567
- **Bertha’s Kitchen**: 2332 Meeting St. Rd, Charleston, SC 29405  843-554-6519
- **Dig**: 1049 E Montague Ave, N Charleston, SC 29405  843-225-5201
- **EVO Pizzeria**: 1075 E Montague Ave, N Charleston, SC 29405  843-225-1796
- **Fratellos**: 1050 E Montague, N Charleston, SC 29405  843-554-5021
- **Madra Rua**: 1034 E Montague, N Charleston, SC 29405  843-554-2522
- **Sesame Burgers**: 4726 Spruill Ave, N Charleston, SC 29405  843-554-4903
### General Information

**Hotels**

* Check with Bradley Kerr for discounted rates before making arrangements.

#### Historic Downtown Charleston Bed & Breakfasts

<table>
<thead>
<tr>
<th>Inn Name</th>
<th>Address</th>
<th>Phone</th>
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<tr>
<td>Fulton Lane Inn</td>
<td>202 King Street Charleston, SC 29401</td>
<td>843-720-2600</td>
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<tr>
<td>Kings Courtyard Inn</td>
<td>198 King Street Charleston, SC 29401</td>
<td>843-723-7000</td>
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#### Hotels Downtown

<table>
<thead>
<tr>
<th>Inn Name</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Charleston Place</td>
<td>205 Meeting Street Charleston, SC 29401</td>
<td>843-722-4900</td>
</tr>
<tr>
<td>Double Tree</td>
<td>181 Church Street, Charleston, SC 29401</td>
<td>843-414-1664</td>
</tr>
<tr>
<td>Embassy Suites</td>
<td>337 Meeting Street Charleston, SC 29403</td>
<td>843-723-6900</td>
</tr>
<tr>
<td>Francis Marion Hotel</td>
<td>387 King Street Charleston, SC 29403</td>
<td>843-722-0600</td>
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<tr>
<td>Hampton Inn</td>
<td>345 Meeting Street, Charleston, SC 29403</td>
<td>843-723-4000</td>
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<tr>
<td>Residence Inn</td>
<td>90 Ashley Point Drive Charleston, SC 29407</td>
<td>843-571-7979</td>
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<tr>
<td>Springhill Suites</td>
<td>98 Ripley Point Drive Charleston, SC 29407</td>
<td>843-571-1711</td>
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#### North Charleston Hotels

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<tr>
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<tr>
<td>Charleston Plaza</td>
<td>4770 Goer Drive N. Charleston, 29406</td>
<td>843-747-1900</td>
</tr>
<tr>
<td>Courtyard by Marriott</td>
<td>2415 Mall Drive N. Charleston, SC 29406</td>
<td>843-747-9122</td>
</tr>
<tr>
<td>Crown Plaza</td>
<td>4831 Tanger Outlet Blvd N.Charleston SC 29428</td>
<td>843-266-2106</td>
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<tr>
<td>Embassy Suites</td>
<td>5055 International Blvd. N. Charleston 29418</td>
<td>843-747-1882</td>
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<tr>
<td>Hampton Inn Airport</td>
<td>4701 Saul White Bldv. N Charleston, SC 29418</td>
<td>843-554-7154</td>
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<tr>
<td>Homewood Suites</td>
<td>5048 International Blvd Charleston, SC 29418</td>
<td>843-735-5000</td>
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<tr>
<td>Sleep Inn Charleston</td>
<td>7435 Northside Drive N. Charleston, 29420</td>
<td>843-572-8400</td>
</tr>
<tr>
<td>Radisson Charleston Airport</td>
<td>5991 Rivers Avenue N. Charleston 29406</td>
<td>843-744-2501</td>
</tr>
<tr>
<td>Residence Inn</td>
<td>50535 International Blvd. N Charleston, 29418</td>
<td>843-266-3434</td>
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#### Mt. Pleasant Hotels

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<tr>
<td>Charleston Days Inn</td>
<td>261 Johnnie Dodd's Mount Pleasant, SC 29464</td>
<td>843-881-1800</td>
</tr>
<tr>
<td>Charleston Harbor Resort</td>
<td>20 Patriots Point Road Mt. Pleasant, SC 29464</td>
<td>843-856-0028</td>
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<tr>
<td>Comfort Suites IOP Connector</td>
<td>103 Hungry Next Blvd SC, 29464</td>
<td>843-216-8991</td>
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<tr>
<td>Extended Stay</td>
<td>304 Wingo Way Mount Pleasant, SC 29464</td>
<td>843-884-4453</td>
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<tr>
<td>Hampton Isle of Palms</td>
<td>1104 Isle of Palms Connector, MP SC 29464</td>
<td>843-856-3900</td>
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<tr>
<td>Hampton Patriots Point</td>
<td>255 Sessions Way Mt. Pleasant, SC 29464</td>
<td>843-881-3300</td>
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<tr>
<td>Holiday Inn Patriots Point</td>
<td>250 Johnnie Dodd's Blvd. Mt. Pleasant, SC 29464</td>
<td>843-884-6000</td>
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<tr>
<td>Quality Inn and Suites</td>
<td>196 Patriots Point Road Mt. Pleasant, SC 29464</td>
<td>843-856-8817</td>
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<tr>
<td>Red Roof Inn</td>
<td>301 Johnnie Dodd's Mount Pleasant, SC 29464</td>
<td>843-884-1411</td>
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<tr>
<td>Shem Creek Inn</td>
<td>1401 Shrimp Boat Lane Mt. Pleasant, SC 29464</td>
<td>843-881-1000</td>
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<tr>
<td>Sleep Inn Mt. Pleasant</td>
<td>299 Wingo Way Mt. Pleasant, SC 29464</td>
<td>843-856-5000</td>
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</table>
**General Information**

**Movie Theaters**
- North Charleston Cinema 10: Across Rivers Ave. From Northwood’s Mall
- Northwoods Cinema: Northwood’s Mall on Rivers Ave.
- Regal Cinema: Mall Drive off I-26 West

**Car Rental**
Detyens Shipyards has found that Thrifty Car Rental located near the Charleston Airport has good pricing and service. They can be reached at 1-800-367-2277. See below for other rental car companies located at or near the Charleston Airport.

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<th>Company</th>
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<td>Thrifty</td>
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<td>367-2277</td>
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<tr>
<td>Avis</td>
<td>No Local #</td>
<td>831-2847</td>
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<tr>
<td>Enterprise</td>
<td>767-1109</td>
<td>325-8007</td>
</tr>
<tr>
<td>Hertz</td>
<td>767-4552</td>
<td>654-3131</td>
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**Air Travel / Reservations**
Detyens Shipyards uses Travel Management for booking airplane reservations, out-of-Charleston hotel/motel rooms, car rental, etc. Airport office (843)-760-1400

**Maritime Ministry Outreach**
- National: Seaman’s Church Institute 241 Water St. NY, NY 10038 (212)-249-9090
- Local: Charleston Port and Seafarer Society 126 Coming Street Charleston SC, 29403 843-722-7345

**Ship Chandlers**

<table>
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<tr>
<th>Company</th>
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<tr>
<td>Alfa Supply</td>
<td>(843)-747-5111</td>
<td>5912 Campbell Street Hanahan, SC</td>
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<tr>
<td>Coleman Supply</td>
<td>(843)-722-7614</td>
<td>989 Morrison Drive Charleston, SC</td>
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**Regulatory Bodies**

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</tr>
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<tbody>
<tr>
<td>ABS</td>
<td>Mike Millar</td>
<td>(843)-556-9500</td>
<td>Across from C gate</td>
</tr>
<tr>
<td>USCG</td>
<td>Scott Thurber</td>
<td>(843)-308-8123</td>
<td>Detyens Bldg. 247</td>
</tr>
<tr>
<td>DNV/GL</td>
<td>Daniel Woods</td>
<td>(904)-721-7100</td>
<td>Jacksonville, FL</td>
</tr>
</tbody>
</table>

**Local Husbandry Agents**

<table>
<thead>
<tr>
<th>Agent</th>
<th>Contact</th>
<th>Phone</th>
<th>E-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inchcape Shipping Services</td>
<td>Gary Santos</td>
<td>843-971-1124</td>
<td><a href="mailto:iss.charleston@iss-shipping.com">iss.charleston@iss-shipping.com</a></td>
</tr>
<tr>
<td>Biehl &amp; Co./Carolina Shipping Co.</td>
<td>David Barber</td>
<td>843-577-5753</td>
<td><a href="mailto:david.barber@biehlco.com">david.barber@biehlco.com</a></td>
</tr>
<tr>
<td>Wilhelmsen Ships Service</td>
<td>Michael Fillippeli</td>
<td>843-388-8188</td>
<td><a href="mailto:michael.fillippeli@wilhelmsen.com">michael.fillippeli@wilhelmsen.com</a></td>
</tr>
</tbody>
</table>
At Detyens Shipyards we try to keep things as simple as possible. In order to keep things consistent, we follow a written process known as the “Job Protocol” which defines the steps to managing a ship repair or conversion project. The following information is based on the Protocol.

During the bidding process the link between your company and Detyens Shipyards was our sales team or an estimator. Upon notification that we were the successful bidder, a meeting was held involving the project estimator and managers from the various departments within DSI. At this meeting each work item was reviewed in order to accurately define the scope of work, responsibilities, and schedules. By the end of the meeting, a definitive plan of action was finalized and the lead on the project was turned over to the Project Manager. The Project Manager then gathered his production supervision team and met with them to go through a similar process. But at a much more detailed level. By the time your vessel arrives at the shipyard, as much pre-planning, ordering and pre-fabrication has been accomplished as the information available will allow.

All Detyens Shipyards’ customers have access to the Chairman of the Board down to a laborer on the job. Detyens Shipyards has an open door policy and we encourage Port Engineers to become part of the solution rather than part of the problem.
Your direct link with Detyens Shipyards is your Project Manager. He is on “the deck plates,” leading his team with a goal of producing quality work in a timely manner. The Projects Manager will meet with you daily to inform you of our progress, turn in “condition reports,” help define newly emergent work and assist with the daily problems inherent in ship repair. He will act as interface with all other departments at Detyens Shipyards. Please understand that we are not trying to isolate you from Detyens Shipyards employees, but rather to give you a single point of contact to simplify everyone’s job. The Project Manager reports directly to the Vice President of Production (Shipyard Superintendent), meeting with him on a daily basis. The V.P. of Production will check with you often to discuss your job. If you have any problems suggestions, please let him know.

As an added incentive to perform, we offer a bonus to our hourly skilled employees based on two criteria. First, did the ship meet its published completion date? Second, was the Port Engineer satisfied with the project and would they recommend to the vessel owners that Detyens Shipyards be used on the next repair availability?

There is a questionnaire that your Project Manager will request you to complete and return at the end of the job. We ask that you give serious thought to your answers and provide suggestions that could improve our service. We are a service organization and the best way we can judge the quality of our service is by the level of satisfaction of our customer representative, you, the Port Engineer.
We at Detyens Shipyards, Inc. are always concerned that we are delivering quality results to our customers. As the Port Engineer, we believe that you are in the best position to provide us with objective feedback on our performance. We would appreciate you taking the time to fill out this short questionnaire and adding any comments you believe would be appropriate. Part of the performance compensation plan for our mechanics is based upon your satisfaction/dissatisfaction with the job just completed, so your care in filling this out is appreciated by everyone. 1 = poor to 5 = excellent.

Cleanliness of the facility:     1 2 3 4 5
Cleanliness of your office:     1 2 3 4 5
Responsiveness of the Ship Superintendent: 1 2 3 4 5
Responsiveness of Department Management: 1 2 3 4 5
Responsiveness of Deck plate supervision: 1 2 3 4 5
Responsiveness of Corporate personnel: 1 2 3 4 5
Quality of communication with DSI personnel: 1 2 3 4 5
Quality of workmanship on the vessel: 1 2 3 4 5
Adherence to schedules and deadlines: 1 2 3 4 5
Timeliness of Job Cost Information: 1 2 3 4 5

Would you Recommend DSI in the future?    __ Yes    __ No

Comments: ______________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

Port Engineer ____________________________________________________________
Vessel Name ____________________________________________________________
Date ________________________________________________________________
Our family of employees thanks you for your business!
Serving the World from the Center of the Shipping Industry

1670 Drydock Avenue
N. Charleston, SC 29405

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www.detyens.com